Company Tracking Number: 93011 AR

TOI: H14I Individual Health - Hospital Indemnity Sub-TOI: H14I.000 Health - Hospital Indemnity

Product Name: Hospital Indemnity
Project Name/Number: 93011 AR/93011 AR

# Filing at a Glance

Company: Heartland National Life Insurance Company

Product Name: Hospital Indemnity SERFF Tr Num: ETPF-126151819 State: ArkansasLH TOI: H14I Individual Health - Hospital Indemnity SERFF Status: Closed State Tr Num: 42475

Sub-TOI: H14I.000 Health - Hospital Indemnity Co Tr Num: 93011 AR State Status: Approved-Closed Filing Type: Form/Rate Co Status: Submitted Reviewer(s): Rosalind Minor

Authors: Mark Banks, Jana Peterson, Kathy Foster

Date Submitted: 05/22/2009 Disposition Status: Approved-

Closed

Disposition Date: 06/02/2009

Implementation Date Requested: 07/15/2009 Implementation Date:

State Filing Description:

# **General Information**

Project Name: 93011 AR Status of Filing in Domicile: Pending

Project Number: 93011 AR

Requested Filing Mode: Review & Approval

Explanation for Combination/Other:

Submission Type: New Submission

Overall Rate Impact:

Group Market Type:

Group Market Type:

Overall Rate Impact: Group Market Type:

Filing Status Changed: 06/02/2009 Explanation for Other Group Market Type:

State Status Changed: 06/02/2009

Deemer Date: Corresponding Filing Tracking Number:

Filing Description:

Submitted for your review is Heartland National Life Insurance Company's ("Heartland") new Limited Benefit Health Policy Form #93011. This policy is a new form and does not replace any form previously filed with the Arkansas Insurance Department ("Department").

Policy Form 93011 is an individual policy that provides benefits for hospitalization and related services. The policy is intended as a supplement to other health insurance that an insured person may have. The policy is available to

Company Tracking Number: 93011 AR

TOI: H14I Individual Health - Hospital Indemnity Sub-TOI: H14I.000 Health - Hospital Indemnity

Product Name: Hospital Indemnity
Project Name/Number: 93011 AR/93011 AR

individuals ages 18-85 and will be marketed through licensed and appointed independent agents.

Each form in this filing is briefly described as follows:

Policy Form: The policy form is the contract of insurance. The policy provides fixed benefit amounts for hospitalization, durable medical equipment, ambulance services, emergency room services and related physician visits. Insureds may choose, at the time of application, the benefit amounts and benefit periods from three benefit groupings, or levels, as follows:

Hospital Indemnity Benefit: Level 1-10 Day Benefit Period (Daily Benefit amounts between \$100-\$500); Level 2-20 Day Benefit Period (Daily Benefit amounts between \$100-\$500); Level 3-90 Day Benefit Period (Daily Benefit amounts between \$100-\$500)

Durable Medical Equipment Benefit: Level 1-\$200 Per occurrence Per Calendar Year (\$2,500 Lifetime Max); Level 2-\$300 Per occurrence Per Calendar Year (\$2,500 Lifetime Max); Level 3- \$400 Per occurrence Per Calendar Year (\$2,500 Lifetime Max)

Ambulance Benefit:Level 1-\$100 Per occurrence (\$2,500 Lifetime Max); Level 2- \$150 Per occurrence (\$2,500 Lifetime Max); Level 3-\$200 Per occurrence (\$2,500 Lifetime Max)

Emergency Room Benefit: Level 1-\$150 Per Emergency room visit following an accident or injury; Level 2-\$200 Per Emergency room visit following an accident or injury; Level 3-\$250 Per Emergency room visit following an accident or injury

Physician Benefit: Level 1- \$25 Per visit, \$75 Calendar Year max; Level 2-\$25 Per visit, \$75 Calendar Year max; Level 3- \$25 Per visit, \$75 Calendar Year max

The policy is guaranteed renewable and contains a six month pre-existing condition waiting period.

First Occurrence Cancer Endorsement: This endorsement is available for purchase with the policy, at an additional premium. The endorsement provides a lump sum benefit amount when the insured is diagnosed, for the first time, with any internal cancer. The benefit is not payable for skin cancer, unless it is metastatic. Insureds may choose, at the time of application, a benefit amount between \$1,000 and \$10,000.

Company Tracking Number: 93011 AR

TOI: H14I Individual Health - Hospital Indemnity Sub-TOI: H14I.000 Health - Hospital Indemnity

Product Name: Hospital Indemnity
Project Name/Number: 93011 AR/93011 AR

# **Company and Contact**

# **Filing Contact Information**

(This filing was made by a third party - equitablelifecasualtytpf)

Jana Peterson, Senior Compliance Specialist Jana.Peterson@Equilife.com 3 Triad Center Suite 200 (877) 579-3782 [Phone] Salt Lake City, UT 84180 (801) 579-3471[FAX]

**Filing Company Information** 

Heartland National Life Insurance Company CoCode: 1 State of Domicile: Indiana

P O Box 2878 Group Code: Company Type: Life and Health

Salt Lake City , UT 84180 Group Name: State ID Number:

(816) 478-0120 ext. [Phone] FEIN Number: 64-0431935

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# **Filing Fees**

Fee Required? Yes
Fee Amount: \$50.00
Retaliatory? No

Fee Explanation: Arkansas State Filing Fee

Per Company: No

COMPANY AMOUNT DATE PROCESSED TRANSACTION #

Heartland National Life Insurance Company \$50.00 05/22/2009 28071980

Company Tracking Number: 93011 AR

TOI: H14I Individual Health - Hospital Indemnity Sub-TOI: H14I.000 Health - Hospital Indemnity

Product Name: Hospital Indemnity
Project Name/Number: 93011 AR/93011 AR

# **Correspondence Summary**

# **Dispositions**

Status Created By Created On Date Submitted

Approved- Rosalind Minor 06/02/2009 06/02/2009

Closed

**Objection Letters and Response Letters** 

**Objection Letters Response Letters Status Responded By Date Submitted Created By** Created On Date Submitted **Created On** Pending Rosalind Minor 05/29/2009 Jana Peterson 06/01/2009 06/01/2009 05/29/2009 Industry Response

Company Tracking Number: 93011 AR

TOI: H14I Individual Health - Hospital Indemnity Sub-TOI: H14I.000 Health - Hospital Indemnity

Product Name: Hospital Indemnity
Project Name/Number: 93011 AR/93011 AR

# **Disposition**

Disposition Date: 06/02/2009

Implementation Date:
Status: Approved-Closed

Comment:

Rate data does NOT apply to filing.

Company Tracking Number: 93011 AR

TOI: H14I Individual Health - Hospital Indemnity Sub-TOI: H14I.000 Health - Hospital Indemnity

Product Name: Hospital Indemnity
Project Name/Number: 93011 AR/93011 AR

Item Type	Item Name	Item Status	<b>Public Access</b>
Supporting Document	Flesch Certification	Approved-Closed	Yes
Supporting Document	Application	Approved-Closed	Yes
Supporting Document	Health - Actuarial Justification	Approved-Closed	Yes
Supporting Document	Outline of Coverage	Approved-Closed	Yes
Form	Limited Benefit Health Policy Providing Hospital Indemnity and Related Benefits	Approved-Closed	Yes
Form	Application - Cash Supplement Insurance	Approved-Closed	Yes
Form	Agent Statement	Approved-Closed	Yes
Form	Endorsement to Limited Benefit Health Policy Providing Hospital Indemnity and Related Benefits	Approved-Closed	Yes
Form	Important Notice to Persons on Medicare	Approved-Closed	Yes
Form	Notice to Applicant Regarding Replacement of Accident and Sickness Insurance	Approved-Closed	Yes
Form	Outline of Coverage	Approved-Closed	Yes
Rate (revised)	Actuarial Memorandum	Approved-Closed	No
Rate	Premium Rate Schedule	Approved-Closed	Yes
Rate	Actuarial Memorandum and Rates	Replaced	No

Company Tracking Number: 93011 AR

TOI: H14I Individual Health - Hospital Indemnity Sub-TOI: H14I.000 Health - Hospital Indemnity

Product Name: Hospital Indemnity
Project Name/Number: 93011 AR/93011 AR

# **Objection Letter**

Objection Letter Status Pending Industry Response

Objection Letter Date 05/29/2009 Submitted Date 05/29/2009

Respond By Date
Dear Jana Peterson,

This will acknowledge receipt of the captioned filing.

Objection 1

- Actuarial Memorandum and Rates (Rate)

Comment:

As required by ACA 23-79-109, please attach the rates.

Please feel free to contact me if you have questions.

Sincerely,

Rosalind Minor

# **Response Letter**

Response Letter Status Submitted to State

Response Letter Date 06/01/2009 Submitted Date 06/01/2009

Dear Rosalind Minor,

#### **Comments:**

Thank you for your speedy review of this filing. We are in receipt of your Objection letter dated May 29, 2007.

# Response 1

Comments: Attached is the Premium rate schedule. We apologize for the oversight.

# **Related Objection 1**

Applies To:

- Actuarial Memorandum and Rates (Rate)

Comment:

Company Tracking Number: 93011 AR

TOI: H14I Individual Health - Hospital Indemnity Sub-TOI: H14I.000 Health - Hospital Indemnity

Product Name: Hospital Indemnity
Project Name/Number: 93011 AR/93011 AR

As required by ACA 23-79-109, please attach the rates.

# **Changed Items:**

No Supporting Documents changed.

No Form Schedule items changed.

# Rate/Rule Schedule Item Changes

Actuarial Form 93011 New Previous State Filing Number

Memorandum

Percent Rate Change Request

0

**Previous Version** 

Actuarial Form 93011 New Previous State Filing Number

Memorandum and

Rates

Percent Rate Change Request

U

Premium Rate Form 93011 New Previous State Filing Number

Schedule

Percent Rate Change Request

0

We look forward to receiving an approval on this filing.

Sincerely,

Jana Peterson, Kathy Foster, Mark Banks

Company Tracking Number: 93011 AR

TOI: H14I Individual Health - Hospital Indemnity Sub-TOI: H14I.000 Health - Hospital Indemnity

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# **Form Schedule**

Lead Form Number: 93011

Review	Form	Form Type	Form Name	Action	Action Specific	Readability	Attachment
Status	Number				Data		
Approved- Closed	Form 93011	-	t Limited Benefit Health Policy Providing Hospital Indemnity and Related Benefits	Initial			93011.pdf
Approved-	A-93011	Application	/Application - Cash	Initial			a-93011_ar
Closed	AR	Enrollment Form	Supplement Insurance				app.pdf
Approved- Closed	AS-93011	Application Enrollment Form	/Agent Statement	Initial			AS-93011.pdf
Approved- Closed	E-93011	ract/Fraterral Certificate:	t Endorsement to n Limited Benefit Health Policy Providing Hospital n Indemnity and Related Benefits	Initial			E-93011.pdf
Approved- Closed	HMDN-10	Other	Important Notice to Persons on Medicare	Initial e			HMDN-10.pdf
Approved- Closed	HRN 30	Other	Notice to Applicant Regarding Replacement of Accident and Sickness Insurance	Initial			HRN-30.pdf
Approved- Closed	Form OLC- 93011	Outline of Coverage	Outline of Coverage	Initial			OLC- 93011.pdf



#### LIMITED BENEFIT HEALTH POLICY PROVIDING HOSPITAL INDEMNITY AND RELATED BENEFITS

This Is Not a Medicare Supplement If You are eligible for Medicare, please review "Guide to Health Insurance for People with Medicare" that You received from Us.

Policy

This Policy is a legal contract between You, named as the Insured in the Policy Schedule, and Us. We promise to pay the benefits provided in this Policy for covered losses that are incurred by You while this Policy is in force. All benefits are subject to the definitions, limitations, exclusions and all other provisions of this Policy. All benefits are also subject to the provisions of any endorsement which may be attached.

Thirty-Day Right to Examine This Policy If for any reason You are not satisfied with this Policy, return it to Us or to the agent who sold it to You within 30 days after You receive it. We will refund all Premiums paid and consider the Policy never to have been issued.

**Pre-Existing Conditions** 

No benefits are payable for any loss that begins within the first six (6) months after the effective date of Your Policy which is caused by a Pre-Existing Condition. A Pre-Existing Condition is a condition for which medical advice was given or treatment was recommended or provided by a Physician within 6 months before the effective date of Your Policy.

Consideration

In consideration of Your application and the payment of the initial Premium, this Policy will be in force until the first renewal date shown on Your Policy Schedule. Caution: The issuance of this Policy is based upon Your responses to the questions on Your application. A copy of Your application is attached. If Your answers are incorrect or untrue, We may have the right to deny benefits or rescind Your Policy, subject to the Time Limit on Certain Defenses (see General Provisions). The best time to clear up any questions is now, before a claim arises! If, for any reason, any of Your answers are incorrect, contact Us at our Home Office: Heartland National, PO Box 2878, Salt Lake City, UT 84110-2878, or call Us, toll free at 1-866-916-7971.

Policy Renewal Conditions – Your Policy Is Guaranteed Renewable This means You have the right to continue Your Policy as long as You pay Your Premium on time. We cannot change any of the terms of Your Policy on Our own, except that in the future We may increase Premiums. Your Premiums are guaranteed for Your first year of coverage. Thereafter, We may change the renewal Premium for Your Policy, but only if We change them for all policies like Yours in Your state on a Premium class basis. A Premium class is determined by such factors as benefits, age, gender, geographic location, tobacco use and the year the Policy is issued. You will be notified at least 31 days before any Premium change. Your Premium will not increase due to a change in Your individual age or Your specific health.

**Effective Date** 

Coverage under this Policy begins at 12:01 a.m. Standard Time at Your residence on the Effective Date shown in the Policy Schedule. It ends, subject to the Grace Period, at 12:01 a.m. on the date any renewal Premium is due and not paid.

IN WITNESS WHEREOF, We have caused the Policy to be signed by Our President and Secretary.

By R. They Secretary

THIS IS A LIMITED POLICY - PLEASE READ IT CAREFULLY.

# TABLE OF CONTENTS

Policy Schedule
Benefit Schedule
<b>Definitions</b>
Benefits
Limitations and Exclusions
Claim ProvisionsNotice of ClaimPage 6Claim FormsPage 6Proof of LossPage 7Timely Payment of BenefitsPage 7Payment of BenefitsPage 7AssignmentPage 7Physical Examination and AutopsyPage 7Unpaid PremiumPage 7Claim ReviewPage 7General ProvisionsPage 7Entire Contract, ChangesPage 7Time Limit on Certain DefensesPage 7Misstatement of AgePage 7
Conformity with State Statutes
Application
Application

Policy	Schedule
I UIIC Y	Schoule

		P	Policy Schedule		
Insured:		{Joe Doe}	Policy Nur Initial Pre		{1234567456} \$XXXX.XX
{Alternate Payor:		Jake Doe}	Policy Ana		{April 30}
Effective Date:		03/01/08}	First Rene	•	{5/01/08}
			Premium		
	Annual	Semi-	Annual	Quarterly	Monthly
Policy	\$				
{Cancer Endorsement}	\$				
Total Premium	\$	\$		\$	\$
		В	enefit Schedul	e	
					{\$100-\$500 per day} {10-90 Days}
1 1					200-\$400} per Calendar Year\$2,500
					ccurrence per Period of Care \$2,500
Emergency Room Benefit	Amount (Injury C	Only)		{\$150-\$250} per visit;	one visit per Period of Care
•					\$25 per visit \$75
{First Occurrence Cancer	Benefit Amount				{\$1,000-\$10,000}}

Form 93011 Page 3

#### **DEFINITIONS**

In this Policy the words "You", "Your" and "Yourself" refer to the Insured as listed on Your Policy Schedule. The words "We," "Us," and "Our" refer to Heartland National Life Insurance Company.

Calendar Year

The period of time beginning on January 1 and ending on December 31 of the same year.

Calendar Year Maximum Benefit Amount The maximum amount that We will pay for any one benefit in a Calendar Year while Your coverage under this Policy is in force. The Calendar Year Maximum Benefit Amount is shown on the Benefit Schedule.

# **Durable Medical Equipment**

**Durable Medical** A medical device that is:

- prescribed by a Physician;
- able to withstand repeated use;
- primarily designated for medical purposes and not for convenience, contentment, personal comfort or other non-therapeutic purposes;
- required for activities of daily living; and
- generally not useful in the absence of an illness or Injury.

Durable Medical Equipment does not include any of the following: a) prosthetic devices; b) special appliances and surgical implants that are for cosmetic purposes; c) corrective shoes; d) exercise or sports equipment; and e) improvements or modifications to Your residence, property or vehicles, including but not limited to ramps, elevators, spas, air conditioners and vehicle hand controls.

#### **Emergency**

An Injury for which immediate medical treatment is sought at the nearest available facility. The condition must be one which manifests itself by acute symptoms which are sufficiently severe (including severe pain) that without immediate medical care could reasonably be expected to result in any of the following:

- The patient's life or health would be in serious jeopardy;
- Bodily functions would be seriously impaired; or
- A body organ or part would be seriously damaged.

Emergency does not include the recurring symptoms of a chronic illness or condition unless the onset of such symptoms could reasonably be expected to result in the above listed complications.

#### Hospital

A medical facility which:

- is legally licensed and operated as an acute care Hospital;
- is accredited by the Joint Commission on Accreditation of Healthcare Organizations;
- provides inpatient care of injured and sick people;
- is supervised by a Physician;
- provides 24-hour-a-day nursing services supervised by or under a Registered Nurse (RN);
- provides on-site or prearranged use of x-ray equipment, laboratory and surgical facilities; and,
- maintains permanent medical history records.

A Hospital is not a bed, unit, or facility that functions as a/an:

- skilled nursing facility;
- residential assisted living facility;
- nursing home or nursing facility;
- extended care or long term care facility;
- custodial or educational care
- convalescent home;
- rest home, or a home for the aged;
- sanatorium;
- rehabilitation center;
- ambulatory surgical center or other outpatient facility;
- place primarily providing care for alcoholism or substance abuse; or,
- facility for the care and treatment of mental disease or mental disorders.

Form 93011 Page 4

#### **Hospital Stay**

You are admitted as an inpatient in a Hospital for at least 24 consecutive hours by reason of a Sickness or Injury for which a room charge is made. Hospital outpatient, observation or similar status is not considered a Hospital

# Hospital Indemnity Benefit Amount

The amount We will pay each day of Your Hospital Stay. The Hospital Indemnity Benefit Amount is shown on the Benefit Schedule.

# Immediate Family

A person who is related to You in any of the following ways: spouse, brother-in-law, sister-in-law, son-in-law, daughter-in-law, mother-in-law, father-in-law, parent (includes stepparent), brother or sister (includes stepbrother or stepsister), or child (includes legally adopted or stepchild). An Immediate Family member includes an individual who normally lives in Your household.

#### Injury

Bodily Injury sustained by You which is the direct result of an accident, independent of disease or bodily infirmity or any other cause, which results in a loss covered by this Policy and which occurs while this Policy is in force.

# Lifetime Maximum Benefit Amount

The maximum amount that We will pay for any one benefit while Your coverage under this Policy is in force. The Lifetime Maximum Benefit Amount is shown on the Benefit Schedule.

# Maximum Benefit Period

The number of days of hospitalization We will pay during any Period of Care. The Maximum Benefit Period is shown on the Benefit Schedule.

#### Medicare

The federal program for health care reimbursement established under Title XVIII of The Social Security Act, as amended

#### Period of Care

For the purposes of determining a Maximum Benefit Period, Period of Care begins on the first day of a Hospital Stay and ends on the date of discharge. If You are re-admitted within 30 days, then the later period will be considered a continuation of the prior Period of Care. If re-admission occurs more than 30 days after the date of discharge, We will treat the later admission as a new Period of Care.

#### Physician

A person other than You or a member of Your Immediate Family who:

- is a doctor of medicine or osteopathy who is duly licensed by the state to practice medicine or osteopathy;
- provides services within the scope of his or her licenses.

#### **Premium**

The amount of money You are required to pay Us in return for the coverage provided by this Policy.

# Registered Nurse

A licensed registered nurse (R.N.) who:

- is properly licensed or certified to provide nursing care under the laws of the state where the nurse practices; and
- provides nursing services which are within the scope of the nurse's license or certificate.

#### **Sickness**

Illness or disease that results in loss covered by this Policy. The loss must begin while Your coverage under this Policy is in force.

# BENEFITS

# Hospital Indemnity Benefit

We will pay You the Hospital Indemnity Benefit Amount for each day of Your Hospital Stay. Benefits are not payable beyond the Maximum Benefit Period for any Period of Care. The Hospital Indemnity Benefit Amount and Maximum Benefit Period are shown on the Benefit Schedule.

If Your Policy terminates during a Hospital Stay, We will continue to pay this benefit until the earlier of the initial date of discharge from the Hospital (regardless of any Hospital re-admission) or the date You reach the Maximum Benefit Period.

Form 93011 Page 5

# **Equipment** Benefit

Durable Medical We will pay You the Durable Medical Equipment Benefit Amount for Durable Medical Equipment expenses You incur due to an Injury or Sickness. This benefit is limited to one benefit per Calendar Year, and is subject to the Lifetime Maximum Benefit Amount shown on the Benefit Schedule.

## **Ambulance** Benefit

We will pay You the Ambulance Service Benefit Amount if a licensed surface or air ambulance service transports You to or from a Hospital where You are confined as an inpatient due to Injury or Sickness. Any ambulance service must be necessary to protect Your health and safety when other reasonable and customary travel methods are not available.

This benefit is limited to one charge per Period of Care and is subject to the Lifetime Maximum Benefit Amount. The Ambulance Service Benefit Amount and the Lifetime Maximum Benefit Amount are shown on the Benefit Schedule.

# **Emergency Room Benefit**

We will pay You the Emergency Room Benefit Amount for services You receive in a Hospital emergency room or Hospital affiliated emergency care facility due to an Injury, provided the Emergency treatment is followed within 24 hours by a Hospital Stay. The Emergency Room Benefit Amount is shown on the Benefit Schedule and is payable only once for a Period of Care.

# Physician **Benefit**

We will pay You the Physician Benefit Amount for follow up visits to a Physician when the visit follows a Hospital Stay for which benefits are paid under this Policy. The benefit is limited to three visits per Calendar Year and must be within 6 months of the Hospital Stay. The Physician Benefit Amount and the Calendar Year Maximum Amount are shown on the Benefit Schedule.

#### LIMITATIONS AND EXCLUSIONS

Notwithstanding anything else herein to the contrary, this Policy excludes benefits for care or expenses:

- 1. for treatment, services or supplies which:
  - are not prescribed by a Physician as necessary to treat a Sickness or Injury; or
  - are received without charge or legal obligation to pay; or
  - would not routinely be paid in the absence of insurance; or
  - are received from any member of Your Immediate Family; or
  - are received outside the United States; or
  - are incurred while this Policy is not in force.
- 2. due to mental, nervous, psychotic or psychoneurotic illnesses or disorders.
- 3. resulting from war or an act of war, whether declared or undeclared, or resulting from service in the armed forces of any country.
- 4. resulting from committing or attempting to commit an assault or felony or participating in a riot or civil com-
- 5. resulting from an attempted suicide or intentionally self-inflicted Injury while You are sane or insane.
- 6. for treatment provided in a U.S. government facility, where there is no charge to You.
- 7. for cosmetic surgery other than:
  - reconstructive surgery incidental to or following surgery resulting from trauma, infection, or other diseases of the involved part; or
  - reconstructive surgery because of a congenital disease or anomaly.
- 8. resulting from being legally intoxicated, as defined by the jurisdiction in which the Injury occurs.
- 9. resulting from Your voluntary use of any drug, narcotic or controlled substance, unless as prescribed by Your Physician.

#### CLAIM PROVISIONS

#### **Notice of Claim**

Written notice of claim must be given to Us within 20 days after a loss begins or as soon as reasonably possible. The notice must be sent to Us at Our Home Office or to an authorized agent. The notice should include Your name and the Policy number.

## **Claim Forms**

When We receive Your Notice of Claim, We will send You forms for filing Proof of Loss. If these forms are not sent to You within 15 days after giving such notice, You can meet the Proof of Loss requirements by giving Us a written statement of the nature and extent of the loss within the time limit stated in the Proof of Loss provision.

Form 93011 Page 6

#### **Proof of Loss**

Written Proof of Loss must be given to Us within 90 days after the date of loss. If it was not reasonably possible for You to give Us proof in the time required, We shall not reduce or deny the claim for this reason if the proof is filed as soon as possible. In any event, the proof required must be given no later than 1 year from the time specified unless You were legally incapacitated.

# Timely Payment of Benefits

Benefits payable under this Policy will be paid as soon as We receive proper written Proof of Loss.

# Payment of Benefits

All benefits will be paid to You or Your assignee. Any benefits unpaid at Your death may be paid to Your estate.

#### Assignment

No Assignment of benefits under this Policy shall be binding upon Us unless it is in writing and the original (or a copy of it) is on file with Us. We do not assume any responsibility for the validity of any Assignment. Any payment We make in good faith will end Our liability to the extent of the payment.

# Physical Examination and Autopsy

We have the right to have You examined as often as reasonably necessary while a claim is pending. We may also require an autopsy where allowed by law. Either will be done at Our expense.

# Unpaid Premium

When a claim is paid, any Premium due and unpaid may be deducted from the claim payment.

#### Claim Review

If You believe that Our claim decision is in error, You may appeal Our decision and We will reconsider Your claim. Send Us a written request (no special form is required) explaining why, under the provisions of Your Policy, We should change Our decision. Your written request must be submitted within sixty (60) days of Your receipt of the Explanation of Benefits (EOB) of Your claim. You may authorize someone else to act for You in this process.

Your written request should include Your name, the Covered Person's name, the Policy number, the names, addresses and phone numbers of any persons or organizations You believe We should contact to learn more about the claim under reconsideration, and any supporting documentation or records.

Once We have completed Our review, We will notify You in writing of Our decision. This notification will be sent to You no later than thirty (30) days after receipt of Your written request for appeal. We will pay any benefits that may then be due as a result of Our reconsideration. Should We require longer than thirty (30) days to make Our decision, We will notify You of the reasons for this delay. In any event, the delay will be no longer than an additional forty-five (45) days. Our final decision on Your appeal does not prevent You from taking further legal action.

#### **GENERAL PROVISIONS**

# **Entire Contract; Changes**

This Policy, with endorsements and any attached papers, is the entire contract between You and Us. No change in this Policy will be effective until it is approved by one of Our officers. This approval must be noted on or attached to this Policy. No agent may change this Policy or waive any of its provisions.

# Time Limit on Certain Defenses

No statements, except fraudulent misstatements, made by You in the application for this Policy shall be used to void this Policy or to deny a claim for loss incurred after 2 years from the Effective Date of this Policy. A copy of Your application is attached.

# Misstatement of Age

If Your age has been misstated, all amounts payable under the Policy will be such as the Premium paid would have purchased at the correct age. If based on Your correct age We would not have issued this Policy, Our liability will be limited to the refund of any Premium paid, subject to an adjustment for paid claims.

# Conformity with State Statutes

Any provision of this Policy which, on its Effective Date, is in conflict with the laws of the state in which You reside on such date is hereby amended to conform to the minimum requirements of such laws.

# Payment of Premiums

The first Premium is due on the Effective Date of this Policy. Each Premium after the first is due on the last day of the term for which the most recent Premium was paid and must be accepted by Us at Our Home Office.

Form 93011 Page 7

This Policy will not be in force until the first Premium is accepted by Us. If We accept a Premium, this Policy will continue in force until the end of the term for which that Premium was due.

The amount of the first Premium is shown in the Policy Schedule and is based on Your initial mode of payment. The amount of each Premium after the first is based on Your then current mode of payment and the Premium then being charged for Policies of this form number and Premium classification issued in the same state. If You fail to pay Your Premium by the end of the Grace Period, coverage under this Policy will terminate.

#### **Grace Period**

This Policy has a 31-day Grace Period. This means if a renewal Premium is not paid on or before the date it is due, it may be paid during the following 31 days. During the Grace Period this Policy will stay in force.

# Conservation **Period**

You have an additional 15 days beyond the Grace Period to pay Your Premium. During this 15 day extension, this Policy is not in force unless Your Premium is paid within this period. This Policy will then be renewed with no lapse in coverage.

# **Alternate Payor**

An Alternate Payor is a person selected by You to receive a reminder of the renewal Premium due if You have not paid it during the Grace Period. Your Alternate Payor is shown on the Policy Schedule.

#### Reinstatement

If the Premium is not paid before the Grace Period ends, this Policy will lapse. Later acceptance of Premium by Us (or by an agent authorized to accept payment) without requiring an application for reinstatement will reinstate this Policy. If We or Our agent require an application, You will be given a receipt for the Premium. If the application is approved, this Policy will be reinstated as of the approval date. Lacking such approval, this Policy will be reinstated on the 45th day after the date of the conditional receipt unless We have previously notified You, in writing, of Our decision to decline Your application.

The Reinstated Policy will only cover a loss that results from an Injury sustained after the date of reinstatement, or a Sickness that begins more than ten (10) days after such date. In all other respects, Your rights and Our rights will remain the same after You have satisfied any provisions noted on or attached to the Reinstated Policy. Any Premium accepted with a Reinstatement shall be applied to a period for which Premium has not been previously paid, but not to any period more than 60 days before the date of Reinstatement.

# Refund of Unearned Premium

We will refund that part of any Premium paid which covers a period beyond the end of the Policy month of Your death.

# Other Insurance with Us

Your insurance under a like Policy or policies with Us is limited to one such Policy elected by You, Your beneficiary or Your estate, as the case may be, and We will return all Premiums paid for all such other policies.

#### **Legal Action**

No legal action may be brought to recover on this Policy within 60 days after written Proof of Loss has been given as required by this Policy. No such action may be brought after 3 years (5 years in Mississippi) after the time written Proof of Loss is required to be given.

Form 93011 Page 8



# ENDORSEMENT TO LIMITED BENEFIT HEALTH POLICY PROVIDING HOSPITAL INDEMNITY AND RELATED BENEFITS

In consideration of Your application and the payment of additional Premium, this Endorsement is attached to and is made a part of Your Policy. Except as specifically stated otherwise herein, this Endorsement is subject to the definitions, limitations, exclusions and all other provisions of Your Policy.

#### FIRST OCCURRENCE CANCER BENEFIT

We will pay the benefit amount for this Endorsement shown on the Benefit Schedule (Policy page 3) when You are diagnosed for the first time in Your lifetime as having any internal Cancer after the Effective Date of Your Policy and while this Endorsement is in force. We will pay this benefit even when Cancer is not diagnosed until after death. This benefit is not payable for Skin Cancer.

This benefit is never payable if You have been diagnosed with or treated for any internal Cancer before the Effective Date of coverage under Your Policy.

In addition to the Pathological or Clinical diagnosis required, We may require additional information from the attending Physician and Hospital.

This benefit is payable only once, and will be paid in addition to any other benefit in Your Policy. Payment of the benefit in no way affects any other terms or conditions of Your Policy. Once this benefit is paid, this Endorsement will terminate and no further Premium for this Endorsement will be due. If Your Policy is terminated for any reason, this Endorsement terminates automatically. You may also terminate this Endorsement by written notice to Us.

#### **DEFINITIONS**

**CANCER:** A disease which expresses itself as:

- a malignant tumor characterized by the uncontrolled growth and spread of malignant cells;
- the invasion of body tissue by such malignant cells;
- leukemia; or,
- · Hodgkin's disease.

Cancer does not include pre-malignant conditions, conditions with malignant potential, or pre-leukemic conditions. Clinical Diagnosis of Cancer shall be accepted as evidence that Cancer exists when a Pathological Diagnosis cannot be made.

**PATHOLOGICAL DIAGNOSIS:** A diagnosis of Cancer made from the results of a microscopic study of fixed tissue or blood samples. This type of diagnosis must be made by a Pathologist certified by the American Board of Pathology or the American Osteopathic College of Pathologists. A Pathological Diagnosis of Cancer can be made before or after death.

**CLINICAL DIAGNOSIS:** A diagnosis of Cancer based on the study of symptoms. We accept a Clinical Diagnosis only when a Pathological Diagnosis is detrimental to Your health, when there is medical evidence to support the diagnosis, and when a Physician is treating You for Cancer.

**SKIN CANCER:** Basal cell carcinoma, basal cell epithelioma, squamous cell carcinoma, or melanoma of Clark's Level I or II or Breslow level equal to or less than 1.5 mm.

Duy R. They Secretary

President

#### □ New Business **Heartland National Life Insurance Company** ☐ Coverage Change PO Box 2878, Salt Lake City, Utah 84110-2878 **Application - Cash Supplement Insurance** Part I – Personal Information Title: $\square$ Mr. $\square$ Mrs. $\square$ Miss $\square$ Ms. $\square$ Other Applicant Last Name Given Name (First / Middle) Gender Birthdate (mm/dd/yyyy) □Male ☐ Female Street Address City Daytime Phone: **Evening Phone:** Part II – Benefits Selection ☐ Silver ☐ Gold Platinum Hospital First Occurrence Cancer Rider Daily Amount (Specify amount) Will this Policy replace an existing Accident and Health insurance policy? Yes ☐ No (If yes, complete a replacement notice) Part III – Medical Questions Please check "Yes" or "No" beside each question. If the answer to any part of this section (Part III) is "Yes", a policy cannot be issued. In the past two years have you seen a physician, been diagnosed, treated or taken medication for or been advised to have treatment, surgery or take medication for: Yes No **a.** Internal cancer, leukemia, melanoma, Hodgkin's disease or lymphoma? Parkinson's disease, Multiple or Amyotrophic Lateral Sclerosis, Alzheimer's disease, dementia or drug or alcohol use? c. Congestive heart failure, stroke, heart attack, heart disease, cardiomyopathy, aneurysm or peripheral vascular disease? **d.** Chronic kidney disease or kidney failure, organ transplant, cirrhosis of the liver or chronic pancreatitis? Complications of diabetes (such as neuropathy, eye or kidney disease) or do you take more than 50 units of insulin per day? Acquired Immune Deficiency Syndrome (AIDS) or Human Immunodeficiency Virus (HIV)? Chronic Obstructive Pulmonary Disease (COPD), emphysema or a condition requiring the use of a CPAP, nebulizer or oxygen? Osteoporosis with related fractures or any connective tissue disorder? In the past 12 months, have you: Been confined to a nursing facility, bed or wheelchair or received home health care? **b.** Been hospitalized 2 or more times or been advised to have surgery that is not yet completed? Used a walker, transcutaneous electrical nerve stimulator (TENS) unit or quad cane? Do you have a pacemaker or defibrillator or have you ever had an amputation due to disease? Answer ONLY if applying for the First Occurrence Cancer Rider In the past 10 years, have you had, been diagnosed as having, been advised to seek treatment for, received medication for or been treated by a medical practitioner for internal cancer, lymphoma, sarcoma, malignant melanoma, leukemia or Hodgkin's disease or had radiation or chemotherapy for any of these conditions? In the past 2 years, have you experienced any symptoms that would have caused a person to seek medical advice from a medical practitioner or to have or schedule any diagnostic tests for any conditions listed in questions 1a - 1h? A-93011 AR Return to Company Page 1 AR \*930110000001\*

Payor (if not Applicant):	imum Tayment & Aummistration
Name	
Address	
City	State Zip
INTERIOR DE LA PERIOR DEL PERIOR DE LA PERIOR DEPURIOR DE LA PERIOR DEPURIOR DE LA PERIOR DE LA	
INITIAL Premium Paid: Annual Semi-A Quarterly 2 mont	Annual hs (for MBD)
(must include \$25 application fee)	is (tot Midd)
	Type: □ Checking □ Savings):
Bank Routing # (9 digits):  Bank Account # (do no	ot include check #):  Select Bank Draft Day:
Bank Name:	☐ I authorize Bank Draft payments.
Name(s) of Depositor(s):	
Please include a voided check. The first draft will occur will occur on or shortly following the selected draft day	on the premium-due date after the policy has been issued. Subsequent drafts
	or (Protection Against Unintended Lapse)
Ture v Tricer nace Tuy	or (Froteetion riguinst Chintenaca Lapse)
	myself who will receive notice of lapse or termination of my insurance policy be notified until thirty (30) days after a premium is due and unpaid.
Last Name First Nam	
A 1 1	
Address	
City	State Zip
Part VI – A	greement & Acknowledgement
	as certain information that you should review as part of your decision to pur-
chase this policy. Please indicate your receipt of this info	rmation:
<u> </u>	ge 65, a Guide to Health Insurance for People on Medicare  Notice of Our Information Practices and Privacy Policy
I HAVE READ AND FULLY UNDERSTAND the quest	tions and my answers on this Application. To the best of my knowledge and
belief they are true and complete. I understand and agre that the agent is not authorized to extend, waive or chang	e the policy applied for will not take effect until issued by the Company, and e any terms, conditions or provisions of the policy.
<b>Caution:</b> If your answers on this application are incorrect Review your policy carefully.	t or untrue, the Company has the right to deny benefits or rescind your policy.
Any person who knowingly presents a false or fraudulent tion in an application for insurance is guilty of a crime an	claim for payment of a loss or benefit or knowingly presents false informad may be subject to fines and confinement in prison.
☐ I am currently not covered under the State Medicaid p	rogram.
Signed at (City and State):	Date:
Signed Applicant:	Witnessed by Agent:
Send policy to □ Applicant □ Agent	
	Return to Company Page 2
	*93011000002* <u> </u>

			A	gent Supplement		
Yes	No	All questions must be completed.  1. Did you personally interview the applicant(s) and witness any signatures?				
		2.	State the name and relationship of any other Name			
		3.				
		4.	Did the applicant(s) review the application	for correctness and any omissions	s?	
		5.				
Listed below are all other health insurance policies I have (i) sold to the Applicant which are still in force; and (ii) sold to the Applicant in the last 5 years which are no longer in force.						
			Company	Type of Policy	Effective Date	In Force
						☐ Yes ☐ No
						☐ Yes ☐ No ☐ Yes ☐ No
						☐ Yes ☐ No
						☐ Yes ☐ No
						☐ Yes ☐ No
Agen	nt #1 S	Signa	ture		Date_	
Ager	nt #2 S	Signa	ture		Date_	
Agen	nt #1 N	Name	e (please print)		Agent #	Split %
Agen	nt #2 N	Name	e (please print)		Agent #	Split %
AS-9	3011					

\*930110001003\*



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- the invasion of body tissue by such malignant cells;
- leukemia; or,
- · Hodgkin's disease.

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**SKIN CANCER:** Basal cell carcinoma, basal cell epithelioma, squamous cell carcinoma, or melanoma of Clark's Level I or II or Breslow level equal to or less than 1.5 mm.

Duy R. They Secretary

President

# PO Box 2878 Salt Lake City, UT 84110-2878

# IMPORTANT NOTICE TO PERSONS ON MEDICARE THIS IS NOT MEDICARE SUPPLEMENT INSURANCE

Some health care services paid for by Medicare may also trigger the payment of benefits from this policy.

This insurance pays a fixed dollar amount, regardless of your expenses, for each day you meet the policy conditions. It does not pay your Medicare deductibles or coinsurance and is not a substitute for Medicare Supplement Insurance.

Medicare generally pays for most or all of these expenses.

Medicare pays extensive benefits for medically necessary services regardless of the reason you need them. These include:

- hospitalization
- physician services
- hospice
- outpatient prescription drugs if you are enrolled in Medicare Part D
- other approved items and services

This policy must pay benefits without regard to other health benefit coverage to which you may be entitled under Medicare or other insurance.

# **Before you Buy This Insurance**

- Check the coverage in **all** health insurance policies you already have.
- For more information about Medicare and Medicare Supplement insurance, review the *Guide to Health Insurance for People with Medicare*, available from the insurance company.
- For help in understanding your health insurance, contact your state insurance department or state health insurance assistance program (SHIP).

HMDN-10

# HEARTLAND NATIONAL LIFE INSURANCE COMPANY PO Box 2878 Salt Lake City, UT 84110-2878

# SAVE THIS NOTICE! IT MAY BE IMPORTANT TO YOU IN THE FUTURE!

# NOTICE TO APPLICANT REGARDING REPLACEMENT OF ACCIDENT AND SICKNESS INSURANCE

According to your application, you intend to lapse or otherwise terminate existing accident and sickness insurance and replace it with a policy to be issued by Heartland National Life Insurance Company. For your own information and protection, you should be aware of and seriously consider certain factors that may affect the insurance protection available to you under the new policy.

- (1) Health conditions which you may presently have, (pre-existing conditions) may not be immediately or fully covered under the new policy. This could result in denial or delay of a claim for benefits present under the new policy, whereas a similar claim might have been payable under your present policy.
- (2) You may wish to secure the advice of your present insurer or its agents regarding the proposed replacement of your present policy. This is not only your right, but it is also in your best interests to make sure you understand all the relevant factors involved in replacing your present coverage.
- (3) If, after due consideration, you still wish to terminate your present policy and replace it with new coverage, be certain to truthfully and completely answer all questions on the application concerning your medical/health history. Failure to include all material medical information on an application may provide a basis for the company to deny any future claims and to refund your premium as though your policy had never been in force. After the application has been completed and before you sign it, reread it carefully to be certain that all information has been properly recorded.

(Return to Company)

\*930110002001\*

Date	Agent Name (Print)
Applicant's Signature	Agent Signature

HEARTLAND NATIONAL PO Box 2878 Salt Lake City, Utah 84110-2878 1-866-916-7971

# OUTLINE OF COVERAGE LIMITED BENEFIT HEALTH COVERAGE HOSPITAL INDEMNITY AND RELATED BENEFITS Policy Form 93011

THIS IS NOT A MEDICARE SUPPLEMENT POLICY. If you are eligible for Medicare, review the Guide to Health Insurance for People With Medicare available from the company.

# (1) BENEFITS PROVIDED ARE SUPPLEMENTAL AND ARE NOT INTENDED TO COVER ALL MEDICAL EXPENSES.

This is a supplement to health insurance. It is not a substitute for hospital or medical expense insurance, a health maintenance organization (HMO) contract, or major medical expense insurance.

## (2) PLEASE READ YOUR POLICY CAREFULLY:

This Outline of Coverage provides a very brief description of the important features of your policy. This is not the insurance contract and only the actual policy provisions will control. The policy itself sets forth in detail the rights and obligations of both you and your insurance company. It is, therefore, important that you **READ YOUR POLICY CAREFULLY!** 

## (3) LIMITED BENEFIT HEALTH COVERAGE:

Limited Benefit Health Coverage is designed to provide, to persons insured, limited or supplemental coverage. The policy benefits are outlined in Section 4 below; the benefits described in Section 4 may be limited by the limitations contained in Section 5.

# (4) BENEFITS PROVIDED UNDER THE POLICY:

Benefit amounts are based on the benefit level you choose. The benefit levels are shown in the table below.

## **HOSPITAL INDEMNITY BENEFIT:**

We will pay you the Hospital Indemnity Benefit amount for each day of your hospital stay due to an injury or sickness. Benefits are not payable beyond the maximum benefit period for any period of care.

If the policy terminates while you are hospitalized, we will continue to pay this benefit until the earlier of the initial date of discharge from the hospital (regardless of any hospital re-admission) or the date you reach the maximum benefit period.

# **DURABLE MEDICAL EQUIPMENT BENEFIT:**

We will pay you the Durable Medical Equipment benefit amount for durable medical equipment expenses you incur due to an injury or sickness. This benefit is limited to one benefit per calendar year, and is subject to the lifetime maximum benefit amount.

## **AMBULANCE BENEFIT:**

We will pay you the Ambulance Service Benefit amount if a licensed surface or air ambulance service transports you to or from a hospital where you are confined as an inpatient due to injury or sickness. Any ambulance service must be necessary to protect your health and safety when other reasonable and customary travel methods are not available. This benefit is limited to one charge per period of care and is subject to the lifetime maximum benefit amount.

## **EMERGENCY ROOM BENEFIT:**

We will pay you the Emergency Room benefit amount for services you receive in a hospital emergency room or hospital affiliated emergency care facility due to an Injury, provided the emergency treatment is followed within 24 hours by a covered hospital stay of at least one day. A day means a continuous 24-hour period. This benefit is payable only once per any period of care.

# **PHYSICIAN BENEFIT:**

We will pay you \$25 per visit for follow up visits to a physician when the visit follows a hospital stay for which benefits are paid under the policy. The benefit is limited to three visits per calendar year and must be within 6 months of the hospital stay.

# **Outline of Coverage**

#### BENEFIT LEVELS:

Benefit	Silver	Gold	Platinum
Hospital Indemnity Benefit	10 Day Benefit Period (Daily Benefit amounts between \$100-\$500)	20 Day Benefit Period (Daily Benefit amounts between \$100-\$500)	90 Day Benefit Period (Daily Benefit amounts between \$100-\$500)
Durable Medical Equipment Benefit	\$200 Per Occurrence Per Calendar Year (\$2,500 Lifetime Max)	\$300 Per Occurrence Per Calendar Year (\$2,500 Lifetime Max)	\$400 Per Occurrence Per Calendar Year (\$2,500 Lifetime Max)
Ambulance Benefit	\$100 Per occurrence (\$2,500 Lifetime Max)	\$150 Per occurrence (\$2,500 Lifetime Max)	\$200 Per occurrence (\$2,500 Lifetime Max)
Emergency Room Benefit	\$150 Per Emergency room visit following an accident or injury	\$200 Per Emergency room visit following an accident or injury	\$250 Per Emergency room visit following an accident or injury
Physician Benefit	\$25 Per visit, \$75 Calendar max	\$25 Per visit, \$75 Calendar max	\$25 Per visit, \$75 Calendar max

# (5) LIMITATIONS AND EXCLUSIONS: PRE-EXISTING CONDITIONS:

No benefits are payable for any loss that begins within the first six (6) months after the effective date of your policy which is caused by a Pre-Existing Condition. A Pre-Existing Condition is a condition for which medical advice was given or treatment was recommended or provided by a physician within 6 months before the effective date of your policy.

The policy excludes benefits for care or expenses:

- 1. for treatment, services or supplies which:
  - are not prescribed by a physician as necessary to treat a sickness or injury; or
  - are received without charge or legal obligation to pay; or
  - would not routinely be paid in the absence of insurance; or
  - are received from any member of your immediate family; or
  - are received outside the United States; or
  - are incurred while this policy is not in force.

- 2. due to mental, nervous, psychotic or psychoneurotic illnesses or disorders.
- 3. resulting from war or an act of war, whether declared or undeclared, or resulting from service in the armed forces of any country.
- 4. resulting from committing or attempting to commit an assault or felony or participating in a riot or civil commotion.
- 5. resulting from an attempted suicide or intentionally self-inflicted Injury while you are sane or insane.
- 6. for treatment provided in a U. S. government facility, where there is no charge to you.
- 7. for cosmetic surgery other than:
  - reconstructive surgery incidental to or following surgery resulting from trauma, infection, or other diseases of the involved part; or
  - reconstructive surgery because of a congenital disease or anomaly.
- 8. resulting from being legally intoxicated, as defined by the jurisdiction in which the Injury occurs.
- 9. resulting from your voluntary use of any drug, narcotic or controlled substance, unless as prescribed by your physician.

# **Outline of Coverage**

# (6) GUARANTEED RENEWABILITY OF THIS POLICY:

You have the right to continue your policy as long as you pay your premiums when due.

# (7) PREMIUM:

Total annual premium for your policy, including additional benefits purchased is

We will not change the premium for your policy during your first year of coverage. Thereafter, we reserve the right to change premium rates for all policies of the same class. We will notify you at least 31 days before any premium change.

# (8) OPTIONAL BENEFIT RIDER:

There is an optional First Occurrence Cancer benefit offered with your policy for the payment of an additional premium. If you select this benefit, it will be included in your policy.

#### FIRST OCCURRENCE CANCER BENEFIT:

We will pay you the First Occurrence Cancer benefit amount when you are diagnosed for the first time as having any internal cancer after the effective date of your policy and while the benefit rider is in force. We will pay this benefit even when cancer is not diagnosed until after death.

This benefit is not payable for skin cancer. This benefit is not available if you have been diagnosed with or treated for internal cancer before the effective date of coverage under your policy.

You may choose a First Occurrence Cancer Benefit Amount from \$1,000 to \$10,000.

THIS OUTLINE OF COVERAGE IS A BRIEF SUM-MARY OF THE BENEFITS PROVIDED.

PLEASE CONSULT THE POLICY TO DETERMINE GOVERNING CONTRACTUAL PROVISIONS. PLEASE RETAIN THIS OUTLINE OF COVERAGE FOR YOUR RECORDS.

Company Tracking Number: 93011 AR

TOI: H14I Individual Health - Hospital Indemnity Sub-TOI: H14I.000 Health - Hospital Indemnity

Product Name: Hospital Indemnity
Project Name/Number: 93011 AR/93011 AR

# **Rate Information**

Rate data does NOT apply to filing.

Company Tracking Number: 93011 AR

TOI: H14I Individual Health - Hospital Indemnity Sub-TOI: H14I.000 Health - Hospital Indemnity

Product Name: Hospital Indemnity
Project Name/Number: 93011 AR/93011 AR

# Rate/Rule Schedule

Review Document Name: Affected Form Rate Rate ActionInformation: Attachments

Status: Numbers: Action:\*

(Separated with

commas)

Approved- Actuarial Memorandum Form 93011 New Hospital

Closed Indemnity

Actuarial

Memorandum.pdf

Approved- Premium Rate Form 93011 New PremiumRates.p

Closed Schedule df

# HEARTLAND NATIONAL LIFE INSURANCE COMPANY ACTUARIAL MEMORANDUM

# Individual Hospital Indemnity Product – Form 93011 Lump Sum Cancer Rider – E-93011

## **Scope and Purpose**

This is a new filing of this form. The purpose of this filing is to demonstrate that the anticipated loss ratio of this form meets the minimum requirements of your state. This Actuarial Memorandum is not intended to be used for any purpose other than described above.

# **Description of Benefits**

This policy and the associated riders are guaranteed renewable for life and provide a wide range of benefits for a hospital confinement, durable medical equipment, ambulance, and an optional lump sum cancer benefit. A list of the benefits is attached in Exhibit 1. Detailed descriptions of the benefits are contained in the policy and rider forms.

## Morbidity

Claim costs are based on statistics provided from the following sources:

- 1.) "Trends in Hospital Utilization: United States", Vital and Health Statistics, Series 13, #124
- 2.) 2004 National Hospital Discharge Survey, published by the National Center for Health Statistics
- 3.) Medicare Short Stay Hospital Utilization data, Centers for Medicare & Medicaid Services
- 4.) SEER Cancer Incidence Data
- 5.) Proprietary health insurance client data

Population morbidity was calibrated to an insured morbidity basis using the above resources.

#### **Mortality & Lapses Rates**

Mortality is calculated using the 1990-1995 SOA Ultimate Experience Table

Voluntary lapses are based on the following table:

Year	Base Plan
1	25.0%
2	15.0%
3	10.0%
4	8.0%
5	8.0%
6	6.0%
7	6.0%
8	6.0%
9	6.0%
10+	4.0%

# **Expenses & Commissions**

# Expenses:

Issue: \$15.00 per policy

10.0% of premium

Maintenance: 7.50% of premium
Claims: 4.00% of claims paid
Premium Tax: 2.00% of premium

# Commissions:

Issue .	Ages
---------	------

	<u>18-80</u>	81-85
Year 1:	85.0%	75.0%
Years 2-10:	20.0%	15.0%
Years 11+:	15.0%	12.5%

# **Marketing Method**

This product will be marketed through agents and brokers on an individual basis.

# **Premium Classes**

Premium rates vary by issue age, coverage type, and benefits selected. Premiums may be changed based upon experience. There is also a one-time application fee of \$25 that is considered part of the premium for loss ratios calculations. Gross annual premiums are shown in Exhibit 2.

# **Issue Age Range**

The issue age range is 18 to 85 for the base policy and attached riders.

# **Average Annual Premium**

The average annual premium based upon the assumed distribution of business is \$511.

## **Distribution of Business**

<b>Benefits</b>	Percent%
Level 1	80%
Level 2	15%
Level 3	5%
Cancer	25%

# **Premium Modal Factors**

The modal factors are as follows:

•	Semi-Annual	0.52 x Annual
•	Quarterly	0.265 x Annual
•	Monthly Direct	0.09 x Annual
•	Monthly Bank Draft	1/12 <sup>th</sup> the Annual.

#### **Claim Liability and Reserves**

The claim reserves will be calculated based on a completion factor approach.

# **Active Life Reserves**

Statutory reserves are calculated using the two-year full preliminary term method with 1980 CSO ALB, 4.0% interest and the lesser of 8% or 80% of pricing lapse rates.

# **Anticipated Lifetime Loss Ratio**

The lifetime loss ratio is calculated as the present value of incurred claims divided by the present value of earned premiums. A conservative interest rate of 4.0% is used in these present value calculations. The anticipated loss ratio for these forms meets or exceeds 50%. Durational loss ratios are shown in Exhibit 3.

The overall anticipated lifetime loss ratio for this form and its riders exceeds the minimum standard set forth by the regulations of this state, as they apply to guaranteed renewable policy forms providing these types of benefits.

# **Actuarial Certification**

I certify that to the best of my knowledge and judgment:

- 1. This rate filing is in compliance with the applicable laws of this State
- 2. This rate filing complies with all appropriate Actuarial Standards of Practice, including Actuarial Standard of Practice #8, "Regulatory Filings for Rates and Financial Projections for Health Plans";
- 3. The premiums are reasonable in relation to the benefits provided; and the premium schedule is not excessive, inadequate, nor unfairly discriminatory.

Bryan R. Neary FSA, MAAA

Buyar Hay

CSG Actuarial, LLC

May 14, 2009

# **EXHIBIT 1**

# **Benefit Descriptions**

## **Benefit Levels**

Benefit	Level 1	Level 2	Level 3	
Daily Hospital10 Day Benefit Period2		20 Day Benefit Period	90 Day Benefit Period	
<b>Indemnity Benefit</b>	(Daily Benefit amounts	(Daily Benefit amounts	(Daily Benefit amounts	
	between \$100-\$500)	between \$100-\$500)	between \$100-\$500)	
D 11 M 11 1	Φ200 P	Φ200 P	Φ400 B	
<b>Durable Medical</b>	\$200 Per occurrence Per	\$300 Per occurrence Per	\$400 Per occurrence Per	
Equipment	Calendar Year (\$2,500	Calendar Year (\$2,500	Calendar Year (\$2,500	
	Lifetime Max)	Lifetime Max)	Lifetime Max)	
Ambulance	\$100 Per occurrence	\$150 Per occurrence	\$200 Per occurrence	
	(\$2,500 Lifetime Max)	(\$2,500 Lifetime Max)	(\$2,500 Lifetime Max)	
<b>Emergency Room</b>	\$150 Per Emergency	\$200 Per Emergency	\$250 Per Emergency	
Benefit	room visit following an	room visit following an	room visit following an	
	accident or injury	accident or injury	accident or injury	
Physician Benefit	\$25 Per visit, \$75	\$25 Per visit, \$75	\$25 Per visit, \$75	
Calendar max		Calendar max Calendar max		
<b>Optional Lump Sum</b>	Benefit between \$1,000-	Benefit between \$1,000-	Benefit between \$1,000-	
Cancer Rider	\$10,000 for a diagnosis	\$10,000 for a diagnosis	\$10,000 for a diagnosis	
	of cancer	of cancer	of cancer	

# **Benefit Descriptions**

# • Daily Hospital Indemnity Benefit

The daily benefit is paid for Hospital Confinements that are due to Injury or Sickness. The daily benefit will be paid for each day the insured is confined to a hospital. Benefits are not payable beyond the maximum benefit period for any one Period of Confinement.

# • Durable Medical Equipment Benefit

The Durable Medical Equipment Benefit will be paid for durable medical equipment (DME) expenses incurred by the insured due to an Injury or Sickness, subject the DME maximum benefit amount.

## Ambulance

The Ambulance Benefit will be paid for ambulance transportation to and from a Hospital, limited to one benefit per Hospital Confinement. This benefit has a lifetime maximum of \$2,500.00.

# • Emergency Room Benefit

The Emergency Room Benefit amount is payable for services in a Hospital emergency room for loss due to and Injury, provided the emergency treatment is followed within 24 hours by a covered Hospital Confinement of at least one day.

# • Physician Benefit

The Physician Benefit will be paid for follow up visits to a physician when the visit is directly related to a prior Hospital Confinement. The benefit is payable three times per calendar year and must be within 6 months of a prior Hospital Confinement.

# • Optional Lump Sum Cancer Benefit

The benefit will pay a cash benefit should the insured be diagnosed with cancer. The benefit is limited to a one time lump sum payment.

Exhibit 2
Annual Premium Rates - Level 1

Dail	/ Hospital Benefit	

					Dan	y mospitari	DC11C111			
_	Issue Age	\$100	\$150	\$200	\$250	\$300	\$350	\$400	\$450	\$500
	18-49	123.60	159.60	195.60	231.60	267.60	304.80	342.00	379.20	416.40
	50	140.40	181.20	222.00	264.00	304.80	346.80	388.80	430.80	472.80
	51	146.40	188.40	230.40	273.60	316.80	361.20	404.40	448.80	492.00
	52	153.60	198.00	242.40	286.80	331.20	376.80	422.40	468.00	513.60
	53	158.40	205.20	250.80	297.60	344.40	391.20	438.00	486.00	532.80
	54	164.40	212.40	260.40	308.40	356.40	404.40	453.60	502.80	552.00
	55	170.40	219.60	268.80	318.00	368.40	418.80	469.20	520.80	571.20
	56	175.20	226.80	277.20	328.80	380.40	433.20	484.80	537.60	590.40
	57	181.20	234.00	286.80	339.60	392.40	446.40	500.40	555.60	609.60
	58	188.40	243.60	297.60	352.80	409.20	464.40	520.80	577.20	633.60
	59	195.60	252.00	309.60	367.20	424.80	482.40	540.00	598.80	657.60
	60	202.80	261.60	320.40	380.40	440.40	500.40	560.40	621.60	682.80
	61	210.00	271.20	332.40	393.60	456.00	517.20	579.60	643.20	706.80
	62	217.20	280.80	344.40	408.00	471.60	535.20	600.00	664.80	730.80
	63	224.40	290.40	356.40	422.40	488.40	554.40	621.60	688.80	757.20
	64	232.80	300.00	368.40	436.80	505.20	573.60	643.20	712.80	783.60
	65	240.00	310.80	381.60	451.20	522.00	592.80	664.80	736.80	810.00
	66	248.40	320.40	393.60	466.80	538.80	612.00	686.40	760.80	836.40
	67	255.60	331.20	406.80	481.20	555.60	631.20	708.00	784.80	862.80
	68	266.40	344.40	422.40	500.40	577.20	656.40	735.60	816.00	896.40
	69	276.00	356.40	438.00	518.40	598.80	681.60	763.20	846.00	930.00
	70	285.60	369.60	453.60	537.60	621.60	705.60	790.80	877.20	963.60
	71	296.40	382.80	469.20	555.60	643.20	730.80	818.40	907.20	997.20
	72	306.00	394.80	484.80	574.80	664.80	754.80	846.00	938.40	1,030.80
	73	315.60	408.00	499.20	592.80	685.20	778.80	871.20	967.20	1,062.00
	74	324.00	420.00	514.80	609.60	705.60	801.60	897.60	996.00	1,094.40
	75	333.60	432.00	529.20	627.60	726.00	824.40	924.00	1,024.80	1,125.60
	76	343.20	444.00	544.80	645.60	746.40	847.20	949.20	1,053.60	1,156.80
	77	352.80	456.00	559.20	662.40	766.80	871.20	975.60	1,082.40	1,188.00
	78	360.00	465.60	571.20	676.80	782.40	889.20	996.00	1,104.00	1,213.20
	79	367.20	475.20	582.00	690.00	798.00	907.20	1,015.20	1,126.80	1,237.20
	80	374.40	483.60	594.00	703.20	813.60	924.00	1,035.60	1,148.40	1,262.40
	81	381.60	493.20	606.00	717.60	829.20	942.00	1,056.00	1,171.20	1,286.40
	82	387.60	502.80	616.80	730.80	844.80	960.00	1,076.40	1,194.00	1,310.40
	83	394.80	511.20	628.80	744.00	860.40	978.00	1,096.80	1,215.60	1,335.60
	84	402.00	520.80	640.80	758.40	876.00	997.20	1,117.20	1,239.60	1,360.80
	85	409.20	530.40	652.80	772.80	892.80	1,015.20	1,138.80	1,262.40	1,387.20

One Time Policy Fee - \$25

Premium Modal Factors:

Factor 0.520 x Annual 0.265 x Annual 0.090 x Annual

Monthly - Direct Bill Monthly - Bank Draft

Semi-Annual

Quarterly

1/12th Annual

Exhibit 2
Annual Premium Rates - Lump Sum Cancer Rider
Rates Per \$1,000 of Benefit

Issue Age	Premium
18-49	15.60
50	16.80
51	18.00
52	18.00
53	19.20
54	20.40
55	22.80
56	24.00
57	25.20
58	26.40
59	27.60
60	30.00
61	31.20
62	32.40
63	33.60
64	34.80
65	37.20
66	38.40
67	39.60
68	40.80
69	40.80
70	42.00
71	42.00
72	43.20
73	43.20
74	44.40
75	44.40
76	45.60
77	45.60
78	45.60
79	45.60
80	45.60
81	45.60
82	45.60
83	45.60
84	45.60
85	45.60

# Premium Modal Factors:

	Factor
Semi-Annual	0.520 x Annual
Quarterly	0.265 x Annual
Monthly - Direct Bill	0.090 x Annual
Monthly - Bank Draft	1/12th Annual

**EXHIBIT 3 - ANTICIPATED DURATIONAL LOSS RATIO PATTERN** 

	Earned	Incurred	
Policy Year	Premium	Claims	Loss Ratio*
1	468	154	33%
2	341	138	40%
3	289	128	44%
4	254	118	46%
5	227	109	48%
6	203	102	50%
7	184	96	52%
8	166	90	54%
9	149	84	56%
10	134	79	58%
11	122	74	60%
12	111	69	63%
13	100	65	65%
14	90	60	67%
15	80	55	69%
16	71	50	71%
17	63	46	73%
18	55	41	75%
19	48	37	77%
20	42	33	79%
21	36	29	81%
22	31	25	83%
23	26	22	85%
24	22	19	87%
25	18	16	89%
26	15	14	91%
27	12	11	93%
28	10	9	95%
29	8	8	98%
30	6	6	100%
Anticipated LR @			
/10/	くっちょりゅう	¢1 271 20	E 00/

4% \$2,558.97 \$1,271.20 50%

<sup>\*</sup> Includes the one time policy fee of \$25

Company Tracking Number: 93011 AR

TOI: H141 Individual Health - Hospital Indemnity Sub-TOI: H141.000 Health - Hospital Indemnity

Product Name: Hospital Indemnity
Project Name/Number: 93011 AR/93011 AR

# **Supporting Document Schedules**

**Review Status:** 

Satisfied -Name: Flesch Certification Approved-Closed 06/02/2009

Comments: Attachment:

Flesch Certification.pdf

Review Status:

Satisfied -Name: Application Approved-Closed 06/02/2009

Comments:

See Form Schedule

**Review Status:** 

Satisfied -Name: Health - Actuarial Justification Approved-Closed 06/02/2009

Comments:

See Actuarial Memorandum

**Review Status:** 

Satisfied -Name: Outline of Coverage Approved-Closed 06/02/2009

Comments:

See Form Schedule



# **CERTIFICATION**

RE: Hospital Indemnity Insurance Policy, Form 93011

This is to certify that the attached Hospital Indemnity Insurance Policy has achieved a Flesch Reading Ease Score of <u>43.7</u> and complies with the requirements of Arkansas Stat. Ann. 66-3251 through 6-3258 cited as the Life and Disability Insurance Policy Language Simplification Act.

Dated this May 22, 2009

**Heartland National Life Insurance Company** 

By Christopher M McDaniel

President

Company Tracking Number: 93011 AR

TOI: H141 Individual Health - Hospital Indemnity Sub-TOI: H141.000 Health - Hospital Indemnity

Product Name: Hospital Indemnity
Project Name/Number: 93011 AR/93011 AR

# **Superseded Attachments**

Please note that all items on the following pages are items, which have been replaced by a newer version. The newest version is located with the appropriate schedule on previous pages. These items are in date order with most recent first.

Original Date:

Schedule

Document Name

Replaced Date

Attach

Document

No original date

Rate and Rule

Actuarial Memorandum and Rates

O5/22/2009

Hospital
Indemnity

Actuarial

Memorandum.pdf

# HEARTLAND NATIONAL LIFE INSURANCE COMPANY ACTUARIAL MEMORANDUM

# Individual Hospital Indemnity Product – Form 93011 Lump Sum Cancer Rider – E-93011

## **Scope and Purpose**

This is a new filing of this form. The purpose of this filing is to demonstrate that the anticipated loss ratio of this form meets the minimum requirements of your state. This Actuarial Memorandum is not intended to be used for any purpose other than described above.

# **Description of Benefits**

This policy and the associated riders are guaranteed renewable for life and provide a wide range of benefits for a hospital confinement, durable medical equipment, ambulance, and an optional lump sum cancer benefit. A list of the benefits is attached in Exhibit 1. Detailed descriptions of the benefits are contained in the policy and rider forms.

## Morbidity

Claim costs are based on statistics provided from the following sources:

- 1.) "Trends in Hospital Utilization: United States", Vital and Health Statistics, Series 13, #124
- 2.) 2004 National Hospital Discharge Survey, published by the National Center for Health Statistics
- 3.) Medicare Short Stay Hospital Utilization data, Centers for Medicare & Medicaid Services
- 4.) SEER Cancer Incidence Data
- 5.) Proprietary health insurance client data

Population morbidity was calibrated to an insured morbidity basis using the above resources.

#### **Mortality & Lapses Rates**

Mortality is calculated using the 1990-1995 SOA Ultimate Experience Table

Voluntary lapses are based on the following table:

Year	Base Plan
1	25.0%
2	15.0%
3	10.0%
4	8.0%
5	8.0%
6	6.0%
7	6.0%
8	6.0%
9	6.0%
10+	4.0%

# **Expenses & Commissions**

# Expenses:

Issue: \$15.00 per policy

10.0% of premium

Maintenance: 7.50% of premium
Claims: 4.00% of claims paid
Premium Tax: 2.00% of premium

# Commissions:

Issue .	Ages
---------	------

	<u>18-80</u>	81-85
Year 1:	85.0%	75.0%
Years 2-10:	20.0%	15.0%
Years 11+:	15.0%	12.5%

# **Marketing Method**

This product will be marketed through agents and brokers on an individual basis.

# **Premium Classes**

Premium rates vary by issue age, coverage type, and benefits selected. Premiums may be changed based upon experience. There is also a one-time application fee of \$25 that is considered part of the premium for loss ratios calculations. Gross annual premiums are shown in Exhibit 2.

# **Issue Age Range**

The issue age range is 18 to 85 for the base policy and attached riders.

# **Average Annual Premium**

The average annual premium based upon the assumed distribution of business is \$511.

## **Distribution of Business**

<b>Benefits</b>	Percent%	
Level 1	80%	
Level 2	15%	
Level 3	5%	
Cancer	25%	

# **Premium Modal Factors**

The modal factors are as follows:

•	Semi-Annual	0.52 x Annual
•	Quarterly	0.265 x Annual
•	Monthly Direct	0.09 x Annual
•	Monthly Bank Draft	1/12 <sup>th</sup> the Annual.

#### **Claim Liability and Reserves**

The claim reserves will be calculated based on a completion factor approach.

# **Active Life Reserves**

Statutory reserves are calculated using the two-year full preliminary term method with 1980 CSO ALB, 4.0% interest and the lesser of 8% or 80% of pricing lapse rates.

# **Anticipated Lifetime Loss Ratio**

The lifetime loss ratio is calculated as the present value of incurred claims divided by the present value of earned premiums. A conservative interest rate of 4.0% is used in these present value calculations. The anticipated loss ratio for these forms meets or exceeds 50%. Durational loss ratios are shown in Exhibit 3.

The overall anticipated lifetime loss ratio for this form and its riders exceeds the minimum standard set forth by the regulations of this state, as they apply to guaranteed renewable policy forms providing these types of benefits.

# **Actuarial Certification**

I certify that to the best of my knowledge and judgment:

- 1. This rate filing is in compliance with the applicable laws of this State
- 2. This rate filing complies with all appropriate Actuarial Standards of Practice, including Actuarial Standard of Practice #8, "Regulatory Filings for Rates and Financial Projections for Health Plans";
- 3. The premiums are reasonable in relation to the benefits provided; and the premium schedule is not excessive, inadequate, nor unfairly discriminatory.

Bryan R. Neary FSA, MAAA

Buyar Hay

CSG Actuarial, LLC

May 14, 2009

# **EXHIBIT 1**

# **Benefit Descriptions**

## **Benefit Levels**

Benefit	Level 1	Level 2	Level 3
Daily Hospital	10 Day Benefit Period	20 Day Benefit Period	90 Day Benefit Period
<b>Indemnity Benefit</b>	(Daily Benefit amounts	(Daily Benefit amounts	(Daily Benefit amounts
	between \$100-\$500)	between \$100-\$500)	between \$100-\$500)
D 11 M 11 1	Φ200 P	Φ200 P	Φ400 B
Durable Medical	\$200 Per occurrence Per	\$300 Per occurrence Per	\$400 Per occurrence Per
Equipment	Calendar Year (\$2,500	Calendar Year (\$2,500	Calendar Year (\$2,500
	Lifetime Max)	Lifetime Max)	Lifetime Max)
Ambulance	\$100 Per occurrence	\$150 Per occurrence	\$200 Per occurrence
	(\$2,500 Lifetime Max)	(\$2,500 Lifetime Max)	(\$2,500 Lifetime Max)
<b>Emergency Room</b>	\$150 Per Emergency	\$200 Per Emergency	\$250 Per Emergency
Benefit	room visit following an	room visit following an	room visit following an
	accident or injury	accident or injury	accident or injury
Physician Benefit	\$25 Per visit, \$75	\$25 Per visit, \$75	\$25 Per visit, \$75
	Calendar max	Calendar max	Calendar max
Optional Lump Sum	Benefit between \$1,000-	Benefit between \$1,000-	Benefit between \$1,000-
Cancer Rider	\$10,000 for a diagnosis	\$10,000 for a diagnosis	\$10,000 for a diagnosis
	of cancer	of cancer	of cancer

# **Benefit Descriptions**

# • Daily Hospital Indemnity Benefit

The daily benefit is paid for Hospital Confinements that are due to Injury or Sickness. The daily benefit will be paid for each day the insured is confined to a hospital. Benefits are not payable beyond the maximum benefit period for any one Period of Confinement.

# • Durable Medical Equipment Benefit

The Durable Medical Equipment Benefit will be paid for durable medical equipment (DME) expenses incurred by the insured due to an Injury or Sickness, subject the DME maximum benefit amount.

## Ambulance

The Ambulance Benefit will be paid for ambulance transportation to and from a Hospital, limited to one benefit per Hospital Confinement. This benefit has a lifetime maximum of \$2,500.00.

# • Emergency Room Benefit

The Emergency Room Benefit amount is payable for services in a Hospital emergency room for loss due to and Injury, provided the emergency treatment is followed within 24 hours by a covered Hospital Confinement of at least one day.

# • Physician Benefit

The Physician Benefit will be paid for follow up visits to a physician when the visit is directly related to a prior Hospital Confinement. The benefit is payable three times per calendar year and must be within 6 months of a prior Hospital Confinement.

# • Optional Lump Sum Cancer Benefit

The benefit will pay a cash benefit should the insured be diagnosed with cancer. The benefit is limited to a one time lump sum payment.